

# Sparking Boston's Climate Revolution

Recommendations of the Climate Action Leadership Committee  
and Community Advisory Committee

Full Report, April 2010

---

## APPENDIX

### III. Community workshop results

# Community workshop results

## Table of Contents

Overview and Summary	A3
Workshop Polling Data Table	A8
Workshop Polling Graphs	A19
Summary of Written Comments	A34



# Overview and summary

The City of Boston received supplemental funding from the Barr Foundation to conduct five community workshops for Boston residents. The primary purpose of these workshops was to engage residents in a conversation about climate change and Boston, and to provide feedback to the Leadership Committee and the Community Advisory Committee on the proposed residential mitigation strategies and community engagement plan.

A working group that included members of both committees assisted the facilitation team in designing the workshops, identifying target workshop locations and facilities, and scoping out a set of polling questions. The workshops were promoted on the City's website, through e-mails and newsletters, and by committee members and community organizations across Boston.

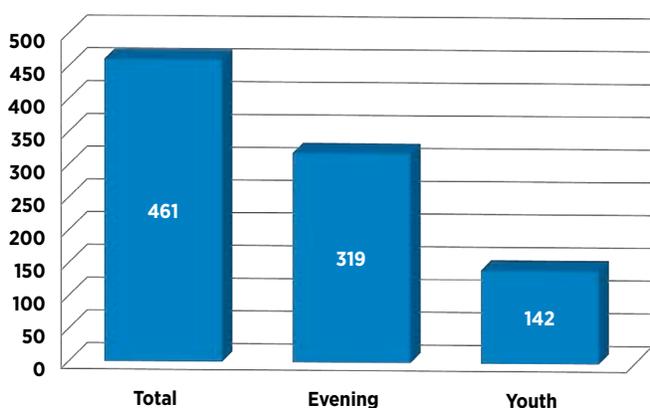
The final design included one citywide workshop for high school students, and four neighborhood-based workshops located in different parts of Boston. The five workshops were held during the last week of February and first three weeks of March.

## Five Community Workshops

- One Citywide Youth Workshop
- Four Neighborhood-Based Workshops for Residents

<b>Citywide Youth Workshop</b> Old South Church 645 Boylston St. Back Bay	<b>Saturday, February 27</b>	For high school and middle school age youth from all over the city
<b>Neighborhood-Based Workshops</b>		
<b>Old South Church</b> 645 Boylston St. Back Bay	<b>Tuesday, March 2, 2010</b>	<b>Target Neighborhoods:</b> East Boston, Charlestown, South Boston & Downtown, Chinatown, North End, Leather District, West End
<b>Boston Lodge of Elks No. 10/ West Roxbury Elks Club</b> 1 Morrell St., W. Roxbury	<b>Monday, March 8, 2010</b>	<b>Target Neighborhoods:</b> West Roxbury, Hyde Park, Roslindale, Jamaica Plain
<b>Metcalf Ballroom George Sherman Union Boston University</b> 775 Commonwealth Ave.	<b>Wednesday, March 10, 2010</b>	<b>Target Neighborhoods:</b> Allston, Brighton, Fenway, Back Bay/Beacon Hill, Kenmore, South End
<b>Roxbury Center for the Arts</b> Hibernian Hall 184 Dudley St., Roxbury	<b>Monday, March 15, 2010</b>	<b>Target Neighborhoods:</b> Robury, Dorchester, Mattapan, Jamaica Plain

## Participation



Over 140 high school and middle school students attended the citywide youth workshop, which included a welcome by Mayor Menino. Over 300 residents attended the four neighborhood-based, evening workshops.

### Comparing Participants To Boston Population

#### Boston (2000 census)

- 48% men 52% women
- Median age 31.1
- Median income 38,629
- 21% with MA or above
- (33%) own home/condo

#### Workshop Participants

- 41% men 56% women
- Median age 30-39
- Median income between 50-75,000
- 32% with MA or above
- 60% own home/condo

The workshops attracted a diverse mix of self-selected Boston residents. Relative to the Boston population as a whole, the participants, on average, tended to be a little older, wealthier, more educated, and more likely to be owners than renters.

Each four-hour workshop followed the same agenda, which included:

- Brunch for the youth workshop, dinner for the neighborhood workshops
- A short video on climate change and Boston produced specifically for the workshops
- Short presentations on mitigation measures, Renew Boston, and community engagement strategies
- Two-rounds of small-group facilitated discussion,
- Keypad polling

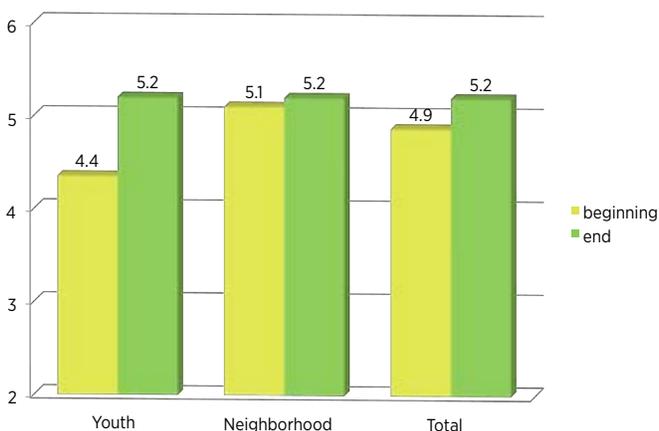
The keypad polling results were projected during the workshops, so that all participants could immediately see the results.

### Boston Climate Action Community Workshops Agenda

- 4:30 Registration, dinner
- 5:30 Welcome—City official and community partners
- 5:35 Overview of Workshop Agenda
- 5:40 Keypad Polling—Demographics, Initial Climate Opinions
- 6:00 **Video: Facing Climate Change in Boston**
- 6:10 **Climate Change; Boston's Greenhouse Gas Reduction Goals and Strategies**
  - Presentation: Residential Greenhouse Gas Reduction Strategies (15 min)
  - Small-Group Discussion (30 min)
    1. What are your greatest concerns about climate change and Boston?
    2. Thinking about the proposals to reduce greenhouse gas emissions, which make the most sense for Boston?
    3. What else might the City do to reduce energy use and greenhouse gas emissions?
  - Keypad Polling: Greenhouse Gas Reduction Strategies (15 min)
- 7:10 Break
- 7:25 **Engaging the Community in Climate Action**
  - Presentation: Community Engagement Strategies/Renew Boston (15 min)
  - Small-Group Discussions (30 min)
    1. What are effective ways to get people in your community involved in climate action?
    2. What are the advantages of neighborhood-based actions rather than just focusing on individual or household level actions?
  - Keypad Polling: Public Engagement Strategy, Renew Boston, and Workshop Evaluation (15 min)
- 8:25 Wrap-Up
- 8:30 Workshop Ends

### Level Of Concern

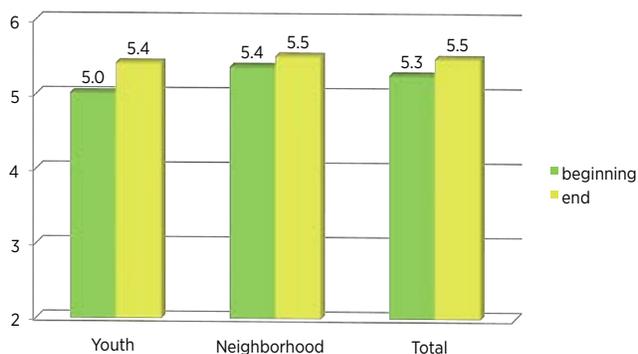
**Question:** How concerned are you about the potential impacts of climate change on Boston and the people who live and work here?



The participants were, on average, very concerned about climate change, and registered even greater concern when queried again at the end of the workshop. Increased concern about climate change from initial polling at the start of the workshop to final polling at the close of the workshop was more pronounced at the youth workshop than in the four neighborhood-based workshops.

### Need To Take Action Now

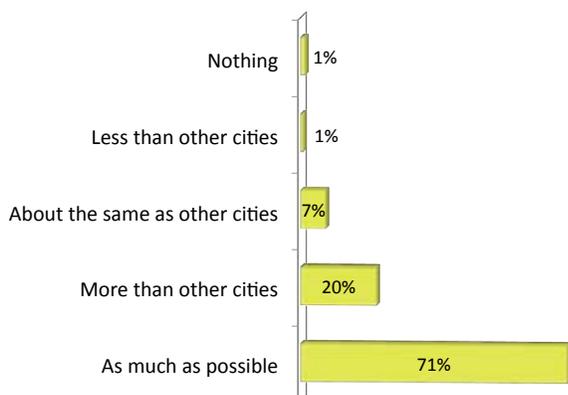
**Question:** How important do you think it is for the Boston City Government to take action now to make the people who live and work here reduce (mitigate) the greenhouse gases that cause climate change?



The participants, on average, also felt strongly that Boston City Government should take action to reduce greenhouse gases. This inclination tended to increase by the close of each workshop.

### Level Of Response To Climate Change

**Question:** How aggressively do you think Mayor Menino should tackle climate change issues here in Boston, compared to how other large cities are addressing the issue? I believe the Mayor and Boston should do:



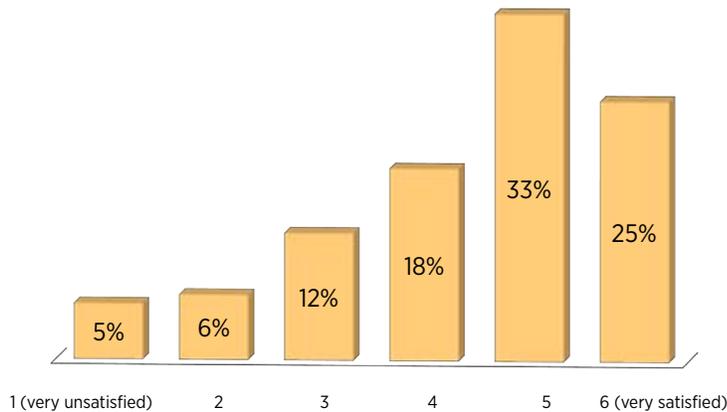
When asked how aggressive Mayor Menino should be in addressing climate change in Boston, in comparison with how other large cities are dealing with the issue, 91% of the participants said that the Mayor should do more than is being done in other cities or as much as possible.

After collecting detailed demographic information, we polled the workshop participants about specific residential mitigation measures under consideration by the Leadership Committee and Community Advisory Committee. We followed with questions relating to the draft community engagement strategy and to the development of Renew Boston. Detailed responses are shown at the end of this chapter in tabular form—broken down by individual workshop. We have also included graphs showing total participant response across workshops. Additionally, answers can be cross-tabulated in numerous ways (by gender, income, neighborhood, etc.) enabling further study of the effect of demographic criteria in differing responses to both substantive and attitudinal questions.

We asked our facilitators to capture any additional mitigation measures suggested by participants in the small-group discussions, and we invited participants to write any additional suggestions they had about topics that were covered in the workshops (but not in the polling) on note cards placed on each table. A compilation of these two sets of notes can be found toward the end of this appendix.

### Rate The Workshop Overall

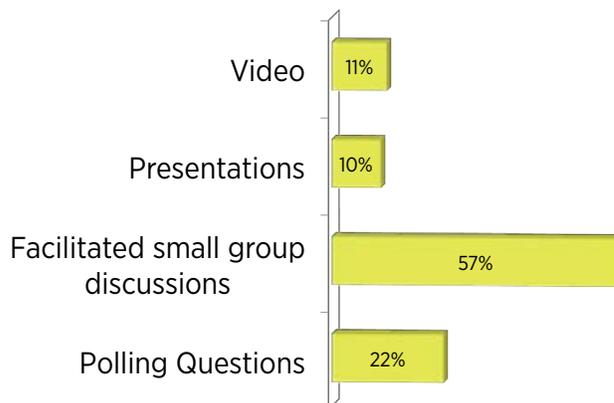
Question: Overall, how satisfied were you with this workshop?



The workshops were well received by the participants.

### Best Part Of The Workshop

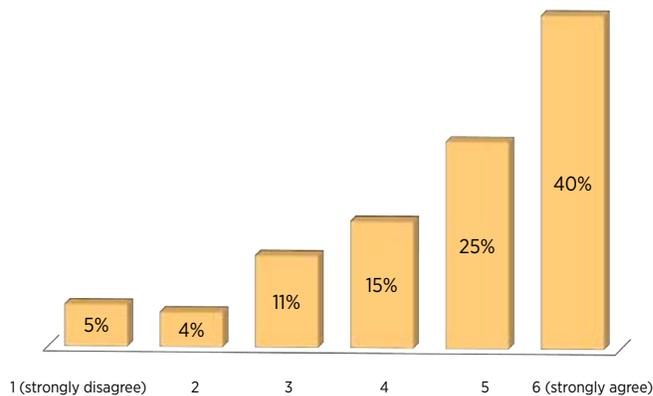
Question: What was the single most valuable part of this workshop for you?



The participants rated the small-group facilitated discussions most favorably, followed by the keypad polling.

### Workshop's Ability To Motivate

**Respond To This Statement:** I am leaving this workshop more inspired to take action around climate issues than when I arrived.



Finally, 80% of the participants said they were more inspired to take action on climate issues at the end of the workshop than they were when they arrived.

Please see the following tables, graphs, and summary of written comments, for additional detail on participants' polling responses.

# Workshop polling data table

	27-Feb	2-Mar	8-Mar	10-Mar	15-Mar	
	<i>Back Bay - Youth</i>	<i>Back Bay</i>	<i>West Roxbury</i>	<i>Allston</i>	<i>Roxbury</i>	<i>All Workshops</i>
<b>1. How old are you?</b>						
Under 18	64%	2%	2%	1%	6%	22%
18-21	21%	11%	0%	3%	4%	10%
22-29	8%	15%	11%	23%	15%	14%
30-39	1%	15%	19%	16%	21%	13%
40-49	1%	11%	18%	10%	18%	10%
50-59	0%	29%	37%	23%	18%	18%
60-70	2%	12%	13%	14%	15%	10%
Over 70	1%	6%	0%	4%	3%	3%
Prefer not to say	1%	0%	0%	5%	1%	1%
<b>2. What grade are you currently in?</b>						
Middle School	0%	x	x	x	x	0%
9th Grade	17%	x	x	x	x	17%
10th Grade	16%	x	x	x	x	16%
11th Grade	17%	x	x	x	x	17%
12th Grade	22%	x	x	x	x	22%
Not currently enrolled in High School	7%	x	x	x	x	7%
Other	21%	x	x	x	x	21%

**3. How long have you lived in Boston?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Less than 2 years	3%	10%	6%	14%	4%	7%
2-5 years	12%	19%	8%	23%	11%	14%
6-10 years	8%	15%	8%	6%	12%	10%
11-20 years	65%	9%	26%	8%	21%	31%
21-30 years	5%	16%	16%	15%	15%	13%
More than 30 years	4%	21%	31%	14%	33%	19%
Don't live in Boston	3%	7%	5%	20%	3%	7%

**4. In which Boston neighborhood do you currently live?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Allston/Brighton	2%	4%	2%	33%	0%	7%
Fenway/Kenmore/South End/Longwood	5%	10%	2%	13%	6%	7%
Back Bay/ Beacon Hill/ Charlestown/ Chinatown/North End/ West End/ Downtown	5%	30%	3%	14%	6%	11%
East Boston/South Boston	11%	15%	2%	1%	1%	7%
North Dorchester/Roxbury	25%	3%	2%	0%	38%	17%
South Dorchester/Mattapan	14%	4%	2%	1%	17%	9%
Hyde Park/West Roxbury	9%	0%	26%	4%	10%	9%
Jamaica Plain/Mission Hill/Roslindale	23%	18%	59%	4%	18%	23%
Don't live in Boston	5%	15%	3%	29%	3%	10%

**5. Which of the following best describes the highest level of education you have completed?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Elementary School	1%	2%	0%	0%	5%	2%
Middle School	61%	0%	0%	0%	2%	19%
High School (or equivalent)	23%	18%	6%	5%	15%	15%
Community College / Associates Degree	1%	5%	5%	0%	10%	4%
University / College	9%	35%	36%	30%	33%	26%
Graduate Degree	4%	39%	53%	60%	29%	32%
Other	1%	2%	0%	4%	5%	2%

**6. Which best describes your current employment?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Student	49%	21%	3%	12%	14%	24%
Self-employed	1%	9%	19%	11%	8%	8%
Government employee	6%	9%	21%	18%	10%	12%
Private Sector employee	1%	9%	13%	4%	2%	5%
Non-profit employee	38%	21%	16%	15%	28%	26%
Institution employee (university, college)	1%	6%	8%	12%	6%	6%
Retired	1%	13%	6%	12%	12%	8%
Full time parent / caregiver	2%	1%	3%	1%	3%	2%
Not currently employed	2%	9%	11%	14%	9%	8%
Other	0%	1%	0%	0%	6%	2%

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
<b>7. What is your primary language?</b>							
English	70%	80%	94%	89%	84%	81%	
Spanish	18%	2%	3%	0%	9%	8%	
Chinese	3%	14%	0%	1%	4%	4%	
Portuguese	0%	0%	0%	0%	0%	0%	
Vietnamese	2%	3%	0%	1%	0%	1%	
Haitian Creole	1%	2%	0%	1%	0%	1%	
American Sign Language	2%	0%	0%	0%	1%	1%	
Other	5%	0%	3%	7%	2%	4%	
<b>8. What best describes the annual income of your household?</b>							
Under \$25K	11%	25%	8%	20%	24%	17%	
\$25-50K	14%	22%	11%	10%	25%	17%	
\$50-75K	6%	13%	17%	19%	17%	13%	
\$75-100K	5%	6%	23%	7%	9%	9%	
Above \$100K	10%	26%	34%	34%	10%	20%	
Prefer not to respond	9%	3%	3%	4%	7%	6%	
Don't know	45%	4%	3%	6%	7%	17%	
<b>9. How do you identify your gender?</b>							
Male	43%	48%	35%	35%	41%	41%	
Female	52%	47%	63%	65%	56%	56%	
Other	4%	3%	0%	0%	3%	2%	
Prefer not to answer	2%	2%	2%	0%	0%	1%	
<b>10. What kind of housing do you live in?</b>							
Apartment we rent	50%	32%	18%	39%	42%	39%	
House we own	38%	26%	58%	29%	39%	38%	
Condo, coop we own	5%	29%	17%	30%	14%	17%	
Student housing	2%	9%	0%	1%	2%	3%	
Other	5%	2%	6%	1%	2%	4%	

**11. What form of transportation do you use the most often in a typical week in Boston?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Car	19%	9%	51%	21%	37%	27%
MBTA Bus	33%	3%	2%	7%	19%	16%
MBTA Subway or Trolley (green, red, orange, blue)	31%	36%	13%	24%	18%	25%
MBTA Commuter Rail	2%	2%	6%	4%	3%	3%
Bicycle	6%	8%	13%	14%	5%	8%
Scooters / mopeds / motorcycles	0%	0%	0%	0%	2%	0%
Feet (walking)	9%	39%	14%	25%	14%	18%
Other	0%	3%	2%	4%	1%	2%

**12. Regarding cars, does the household you currently live in,**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Own 1 car	34%	35%	59%	34%	44%	40%
Own 2 or more cars	42%	14%	30%	26%	22%	29%
Zip car member with no cars of own	1%	11%	2%	4%	3%	3%
Zip car member and own at least one car	4%	12%	6%	4%	5%	6%
Borrow or rent car when need one	6%	6%	3%	7%	4%	5%
Other	1%	2%	0%	1%	2%	1%
Don't use a car	12%	21%	0%	23%	19%	15%

**13. Who pays your heating bill?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
I (or other household member) pay directly	69%	49%	92%	56%	79%	70%
Building owner or landlord and/or included in rent	17%	28%	6%	20%	15%	17%
Condo association	2%	15%	2%	21%	5%	8%
Don't know	12%	1%	0%	3%	1%	5%

**14. How concerned are you about the potential impacts of climate change on Boston and the people who live and work here?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not at all concerned 1	7%	1%	2%	3%	4%	4%
2	5%	3%	2%	0%	3%	3%
3	12%	4%	3%	6%	5%	7%
4	25%	13%	14%	20%	11%	18%
5	24%	31%	25%	31%	22%	26%
extremely concerned 6	27%	46%	55%	41%	55%	43%

**15. How important do you think it is for the Boston City Government to take action now to make the people who live and work here reduce (mitigate) the greenhouse gases that cause climate change?**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not important	1	4%	0%	3%	4%	4%	3%
	2	3%	5%	2%	0%	2%	2%
	3	6%	3%	3%	1%	4%	4%
	4	13%	7%	5%	7%	7%	8%
	5	21%	18%	22%	14%	16%	19%
extremely important	6	53%	67%	65%	73%	68%	63%

**16. How aggressively do you think Mayor Menino should tackle climate change issues here in Boston, compared to how other large cities are addressing the issue? I believe the Mayor and Boston should do:**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Nothing	1%	0%	0%	0%	3%	2%	1%
Less than other cities	0%	0%	2%	0%	0%	2%	1%
About the same as other cities	9%	8%	5%	3%	6%	7%	7%
More than other cities	23%	19%	18%	23%	17%	20%	20%
As much as possible	67%	73%	75%	72%	72%	71%	71%

**17. Which 2 potential impacts from climate change on Boston and the people who live and work here concern you the most?**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Sea level rise and flooding	38%	33%	32%	32%	25%	32%	32%
Extreme weather (storms)	20%	23%	21%	21%	19%	21%	21%
Extreme heat	18%	17%	21%	21%	26%	21%	21%
Economic impacts (e.g., job loss and declining property values)	24%	27%	26%	26%	30%	26%	26%

**18. How supportive would you be of the Boston City Government requiring that every residential property have an energy rating/label that provides information to renters and buyers?**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not supportive	1	6%	2%	11%	6%	10%	7%
	2	3%	2%	0%	0%	1%	2%
	3	18%	10%	0%	3%	14%	11%
	4	16%	2%	9%	7%	12%	11%
	5	17%	9%	18%	11%	18%	15%
very supportive	6	40%	76%	63%	73%	44%	55%

**19. How supportive would you be of the Boston City Government requiring that every residential property to be brought up to a minimum energy efficiency standard before it can be sold?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshopp
not supportive 1	6%	12%	12%	7%	20%	11%
2	4%	7%	7%	6%	5%	5%
3	14%	8%	10%	4%	14%	11%
4	19%	8%	21%	15%	17%	17%
5	23%	20%	10%	20%	9%	17%
very supportive 6	34%	44%	40%	48%	36%	39%

**20. How likely would you be to participate in a shared car program (such as Zip Car) if cars were readily available within a 5 minute walk from where you live?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshopp
very unlikely 1	26%	16%	26%	15%	27%	23%
2	13%	5%	10%	6%	5%	8%
3	12%	9%	10%	9%	10%	10%
4	17%	9%	17%	26%	8%	15%
5	13%	12%	9%	10%	10%	11%
very likely 6	14%	28%	17%	25%	23%	20%
Already a Zip car member	6%	22%	10%	9%	16%	12%

**21. Boston City Government currently does not charge for Residential Parking Permits. How supportive would you be of the City imposing a charge for Parking Permits to discourage car ownership and driving within the City?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshopp
not supportive 1	50%	18%	21%	19%	49%	36%
2	13%	7%	13%	6%	4%	9%
3	11%	4%	13%	15%	7%	10%
4	10%	14%	11%	12%	9%	11%
5	7%	11%	13%	13%	7%	9%
very supportive 6	9%	46%	30%	35%	24%	25%

**22. If a Residential Parking Permit program was instituted, how should it be structured for multiple cars at the same address?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshopp
Same permit cost for every car	13%	9%	11%	11%	10%	11%
A little more for each additional car at the same address	21%	16%	29%	20%	17%	20%
A lot more for each additional car at the same address	15%	58%	38%	49%	25%	33%
Don't think should be charging anything for residential parking permits	51%	18%	23%	20%	49%	36%

**23. Which 2 factors would most increase your willingness to ride a bike in the City of Boston (to work, to school, for errands, for pleasure)**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Bike lanes	38%	38%	37%	45%	32%	38%
Safe places to lock up bikes	22%	16%	23%	13%	24%	20%
Places to shower and change at near work	6%	6%	5%	11%	5%	6%
Expanded bike transport on buses and the T	23%	19%	23%	18%	28%	22%
Bike sharing programs	11%	22%	13%	13%	11%	13%

**24. Which 2 factors would most increase your willingness to take mass transit (bus, train, trolley) in the City of Boston (to work, to school, on errands, for pleasure)**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Cost - Lower fares	34%	23%	20%	16%	29%	26%
Safety - Increased security	5%	6%	4%	9%	6%	6%
Availability - Stops at more locations and increased frequency of service	26%	34%	44%	39%	33%	34%
Reliability - On time	25%	30%	23%	28%	29%	27%
Maintenance - Cleanliness of stations and trains	10%	6%	10%	7%	4%	8%

**25. Nearly 2/3 of Boston's housing is rental housing where tenants usually pay the cost of heating and lighting directly to energy suppliers or indirectly through their rents. Who do you think should be responsible for paying for energy efficiency improvements not covered by utilities or other programs in rental housing?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Tenants	8%	3%	2%	9%	7%	6%
Owners / landlords	50%	57%	69%	47%	61%	56%
Tenants and owner should share both the cost and savings of measures	41%	40%	29%	44%	32%	38%

**26. How supportive would you be of the City advocating for a surcharge on heating oil and propane sales for the purpose of offering energy efficiency programs to customers, similar to what currently exists for gas and electric utilities?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not supportive 1	25%	20%	18%	13%	39%	24%
2	7%	5%	4%	4%	7%	6%
3	25%	12%	11%	14%	8%	15%
4	17%	10%	14%	14%	10%	14%
5	16%	18%	19%	17%	10%	16%
very supportive 6	10%	35%	35%	37%	26%	26%

**27. How supportive would you be of raising parking meter fees as a way of discouraging driving downtown and encourage use of mass transit, biking, and walking?**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not supportive	1	38%	19%	25%	19%	54%	34%
	2	8%	0%	9%	3%	3%	5%
	3	14%	10%	14%	11%	8%	11%
	4	10%	16%	11%	14%	10%	12%
	5	9%	12%	9%	19%	5%	10%
very supportive	6	21%	43%	32%	34%	20%	28%

**28. Currently Boston residents are not charged for trash removal. How supportive would you be of a Pay-As-You-Throw system where there is unlimited free recycling, food, and yard waste pick-up and a fee for each bag or barrel of trash?**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not supportive	1	46%	25%	19%	19%	44%	34%
	2	7%	3%	0%	4%	5%	5%
	3	14%	7%	7%	7%	6%	9%
	4	10%	7%	10%	9%	6%	8%
	5	8%	5%	16%	17%	10%	11%
very supportive	6	15%	53%	48%	43%	29%	34%

**29. How supportive would you be of the City requiring its residents to separate out food and yard waste from trash and recyclables, and place it in a separate container at the curb for weekly pick-up?**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not supportive	1	13%	15%	8%	6%	21%	13%
	2	6%	2%	0%	3%	4%	3%
	3	8%	7%	5%	8%	2%	6%
	4	14%	3%	10%	8%	5%	9%
	5	15%	10%	10%	3%	5%	9%
very supportive	6	45%	64%	67%	72%	62%	60%

**30. Which 2 elements of Boston's proposed public engagement strategy do you think are the most essential to the City's success in implementing its climate action plan?**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Focus broadly on quality of life, community health, safety	21%	17%	18%	12%	10%	16%	
Offer tools for individual action	11%	11%	19%	15%	13%	13%	
Sustain citywide education and media campaign	16%	20%	17%	21%	7%	16%	
Support neighborhood-based action	21%	18%	24%	19%	32%	23%	
Engage residents and neighborhoods in ongoing policy development and implementation	21%	19%	12%	17%	24%	19%	
Lead by example as City government	10%	15%	10%	16%	15%	13%	

**31. Select the top 2 reasons for getting involved with climate action that would most motivate you to act?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Save energy	3%	8%	6%	6%	6%	5%
Save the environment	21%	17%	20%	25%	16%	20%
Save money	20%	22%	17%	16%	16%	18%
Improve indoor air quality / fight asthma	5%	2%	3%	2%	2%	3%
Reduce reliance on foreign oil and natural gas	5%	3%	11%	8%	7%	6%
Make future better for our children	18%	22%	23%	19%	17%	19%
Reduce environmental injustice / support those most vulnerable to effects of climate change	15%	14%	16%	15%	15%	15%
Create local jobs	13%	11%	3%	7%	21%	12%

**32. We're working on a brand and "tag lines" for a citywide education and media campaign. Pick the tag line that you think would work best to motivate Bostonians.**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Green a little, change a lot... What will you do today?	9%	19%	16%	18%	17%	14%
Green a little, change a lot... Make a change, so the climate doesn't have to	16%	5%	16%	15%	13%	14%
IMCool Boston: We're changing the climate for good	5%	21%	11%	10%	7%	9%
Renew Boston	4%	16%	11%	26%	14%	13%
We're turning Beantown into Greentown	65%	30%	38%	24%	41%	45%
Cool Boston	1%	9%	9%	8%	8%	6%

**33. What energy related improvement, do you think would save the most energy in your current residence?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
New heating system	14%	36%	20%	23%	12%	19%
Insulation	23%	26%	24%	16%	45%	27%
Air sealing (i.e. cutting down on drafts)	28%	11%	30%	30%	22%	25%
New Windows	8%	19%	15%	16%	9%	12%
New Refrigerator / Appliances	13%	4%	9%	11%	8%	10%
New Lighting	13%	4%	2%	5%	4%	7%

**34. How much money do you think is currently available from your utilities to help you improve the energy efficiency (insulate, weatherstrip, air sealing, etc.) where you currently live?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Nothing	41%	38%	31%	39%	19%	34%
Cover ¼ of the cost	25%	16%	40%	27%	24%	26%
Cover half the cost	18%	22%	13%	17%	26%	19%
Cover ¾ of the cost	8%	11%	15%	15%	17%	12%
Cover the entire cost	8%	13%	2%	2%	14%	8%

**35. Whom do you most trust about getting information on energy efficiency program?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Neighborhood non-profit groups	53%	31%	22%	21%	58%	41%
Boston City Government	11%	24%	13%	32%	9%	17%
Massachusetts State Government	3%	7%	11%	10%	5%	6%
Federal Government	5%	7%	4%	6%	1%	5%
NStar (Electric Utility)	11%	2%	2%	8%	5%	7%
National Grid (Natural Gas Utility)	1%	2%	4%	0%	0%	1%
MassSAVE	0%	13%	20%	8%	9%	8%
Private companies	3%	0%	0%	3%	0%	1%
None of the above	13%	13%	24%	13%	12%	14%

**36. What message by Mayor Menino's Renew Boston program is most likely to make your neighbors act and get an energy audit or commit to energy efficiency work at their residence?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
Save Energy	2%	2%	6%	8%	0%	3%
Save the Environment	9%	2%	4%	8%	4%	6%
Save Money	74%	88%	69%	64%	64%	71%
Improve indoor air quality / fight asthma	4%	0%	2%	0%	8%	3%
Reduce reliance on foreign oil and natural gas	2%	0%	4%	6%	8%	4%
Make future better for children	8%	7%	15%	14%	16%	12%

**37. How concerned are you about the potential impacts of climate change on Boston and the people who live and work here?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not at all concerned 1	2%	0%	0%	3%	3%	2%
2	1%	4%	4%	0%	1%	2%
3	7%	7%	4%	3%	8%	6%
4	12%	4%	10%	14%	5%	10%
5	24%	31%	25%	33%	19%	26%
extremely concerned 6	54%	53%	56%	47%	64%	55%

**38. How important do you think it is for the Boston City Government to take action now to make the people who live and work here reduce (mitigate) the greenhouse gases that cause climate change?**

	Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
not very important 1	3%	0%	2%	3%	1%	2%
2	1%	2%	2%	2%	0%	1%
3	3%	0%	2%	3%	4%	3%
4	9%	5%	6%	6%	5%	7%
5	15%	16%	17%	13%	14%	15%
very important 6	70%	77%	70%	73%	75%	73%

**39. I am leaving this workshop more inspired to take action around climate issues than when I arrived.**

		Back Bay - Youth	Back Bay	West Roxbury	Allston	Roxbury	All Workshops
strongly disagree	1	6%	9%	4%	0%	6%	5%
	2	4%	5%	9%	6%	0%	4%
	3	7%	16%	11%	22%	5%	11%
	4	16%	21%	24%	5%	14%	15%
	5	24%	21%	27%	33%	19%	25%
strongly agree	6	44%	28%	24%	34%	55%	40%

**40. I am leaving this workshop with a better understanding of ways to reduce my own greenhouse gas emissions.**

strongly disagree	1	9%	11%	19%	5%	14%	11%
	2	2%	4%	17%	17%	13%	10%
	3	9%	24%	23%	25%	20%	19%
	4	15%	27%	17%	17%	9%	16%
	5	27%	16%	13%	13%	14%	18%
strongly agree	6	39%	18%	13%	22%	29%	27%

**41. What was the single most valuable part of this workshop for you?**

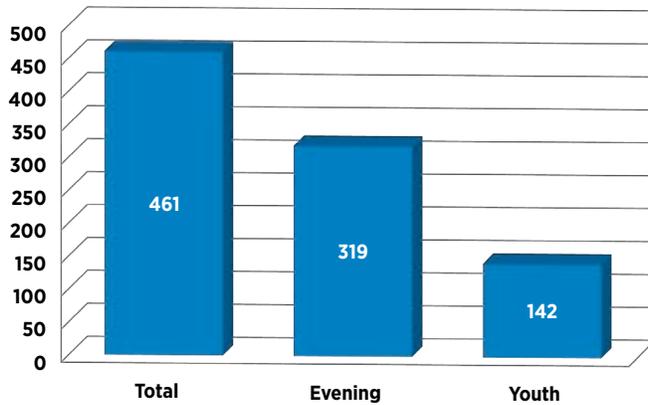
Video	20%	2%	7%	5%	10%	11%
Presentations	6%	14%	15%	16%	4%	10%
Facilitated small group discussions	41%	60%	52%	67%	75%	57%
Polling Questions	32%	23%	26%	13%	11%	22%

**42. Overall, how satisfied were you with this workshop?**

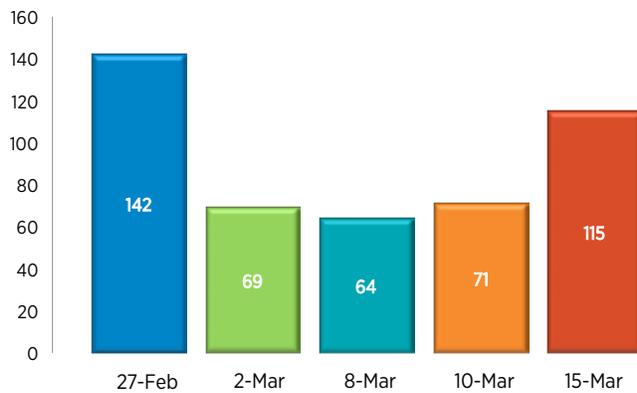
very unsatisfied	1	11%	2%	0%	3%	3%	5%
	2	3%	7%	4%	5%	13%	6%
	3	8%	14%	17%	11%	15%	12%
	4	12%	26%	30%	16%	18%	18%
	5	41%	30%	20%	33%	32%	33%
very satisfied	6	25%	21%	28%	31%	19%	25%

# Workshop polling graphs

## Participation

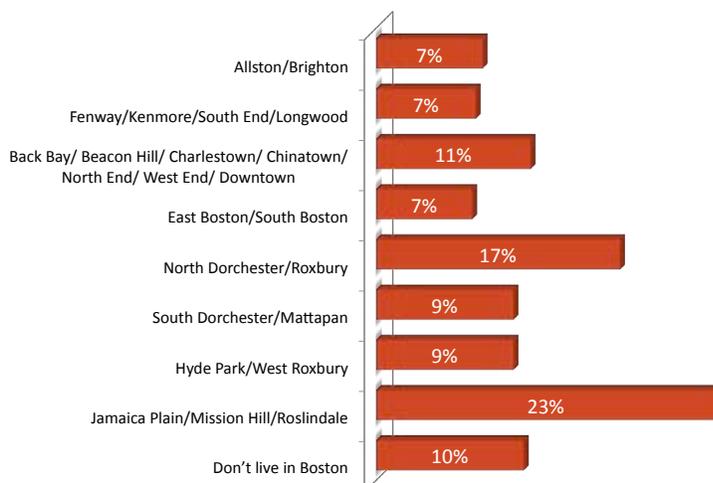


## Participation By Event



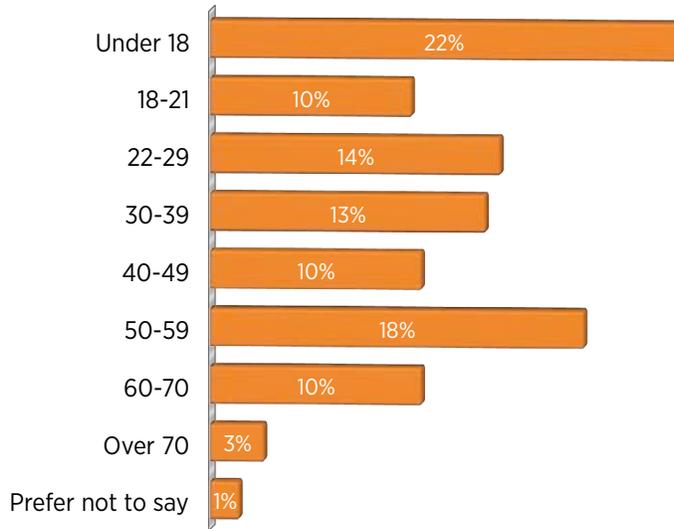
## Neighborhood

Question: In which Boston neighborhood do you currently live?



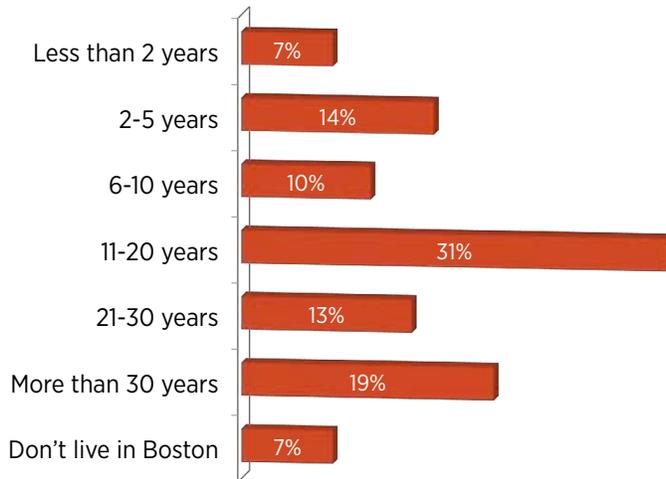
## Age

Question: How old are you?



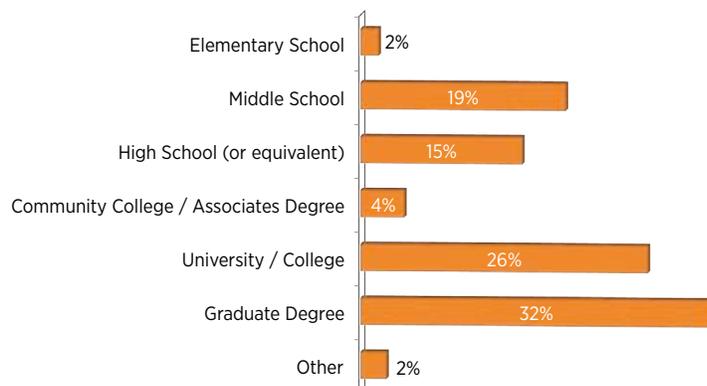
## Length Of Residence

Question: How long have you lived in Boston?



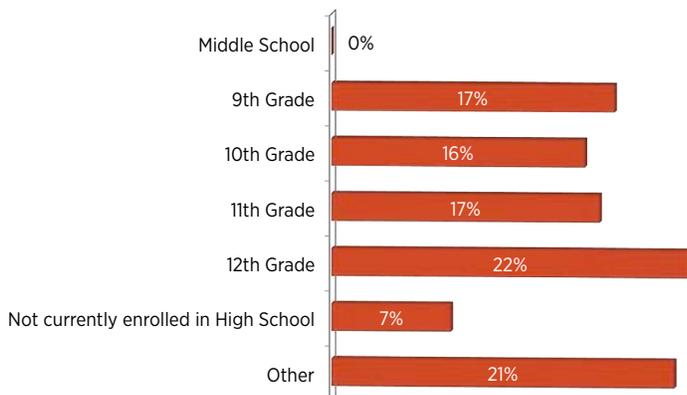
## Level Of Education

Question: Which of the following best describes the highest level of education you have completed?



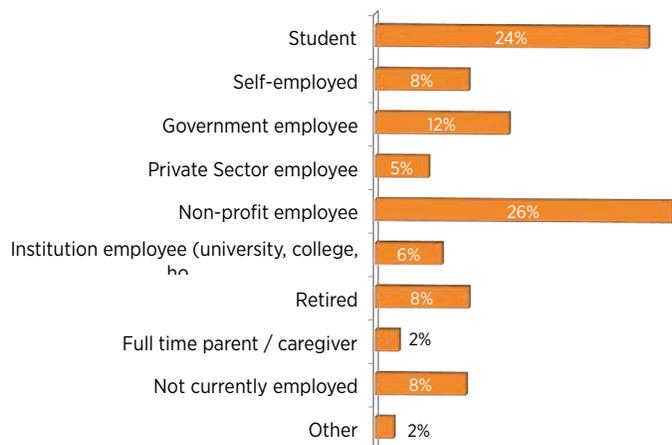
## Grade Level (Youth Only)

Question: What grade are you currently in?



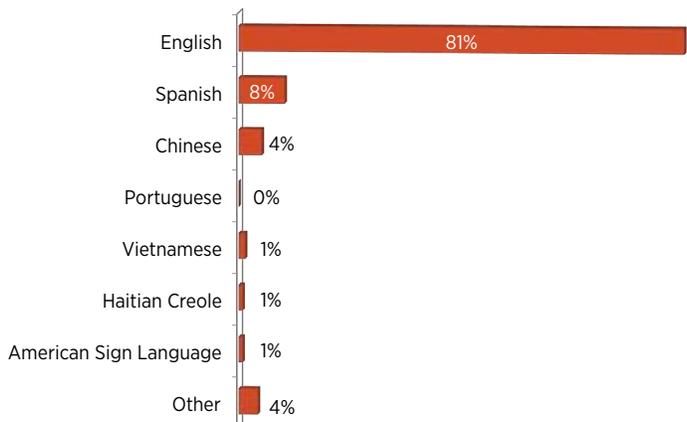
## Employment

Question: Which best describes your current employment?



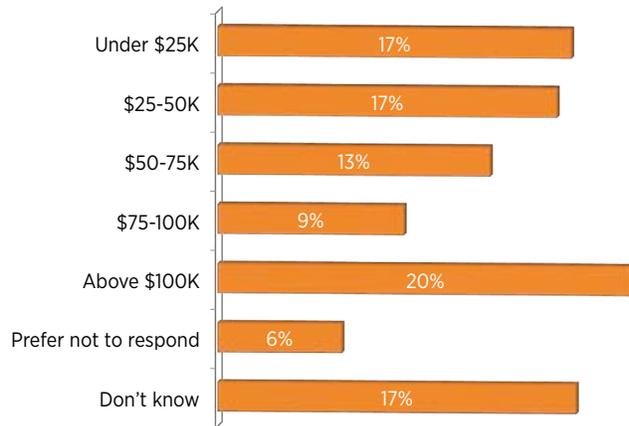
## Language

Question: What is your primary language?



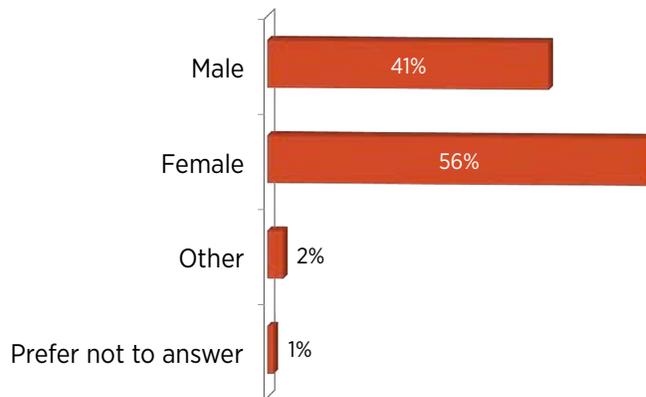
## Annual Income

Question: What best describes the annual income of your household?



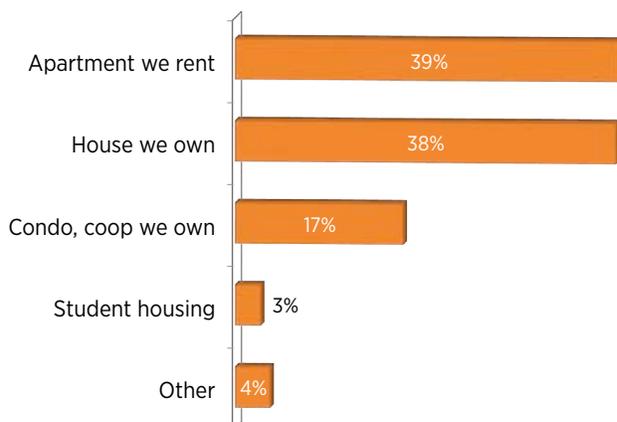
## Gender

Question: How do you identify your gender?



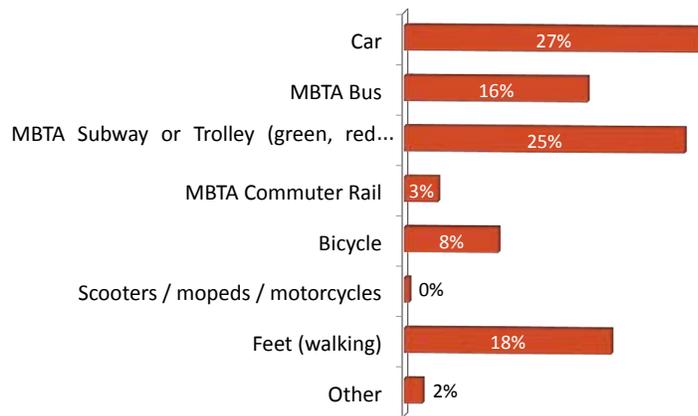
## Kind Of Housing

Question: What kind of housing do you live in?



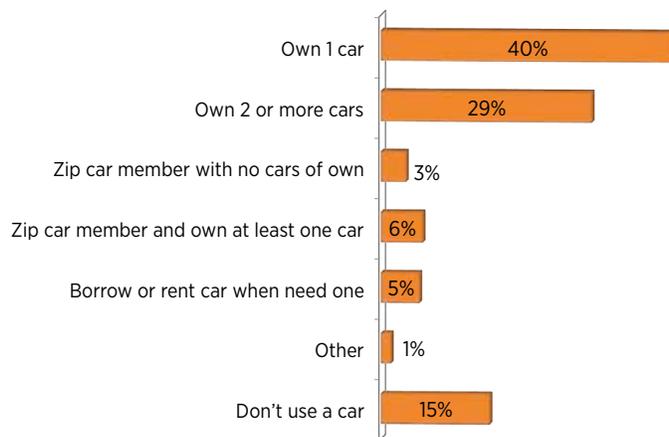
## Transportation

**Question:** What form of transportation do you use the most often in a typical week in Boston?



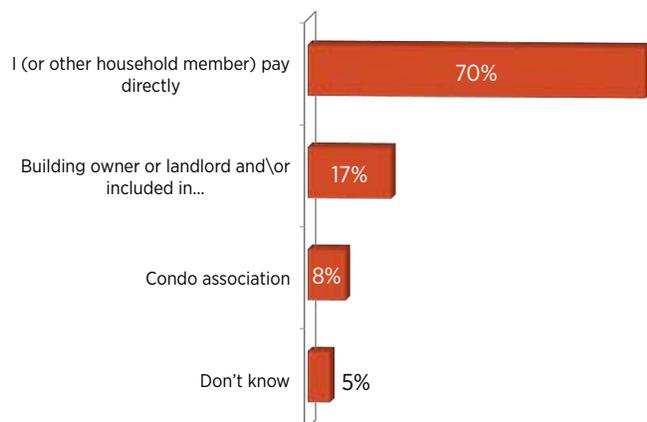
## Cars

**Question:** Regarding cars, does the household you currently live in ... ?



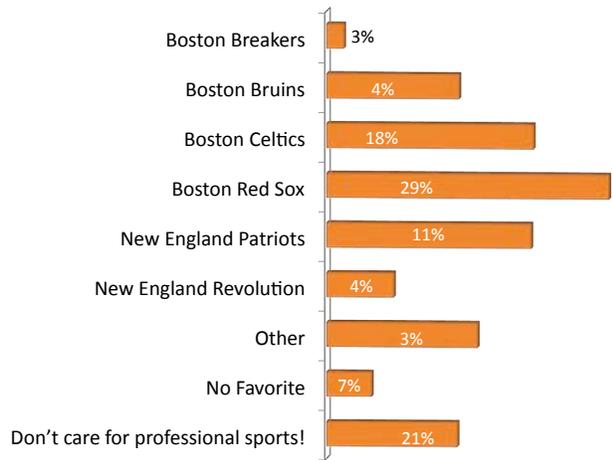
## Heating Bills

**Question:** Who pays your heating bill?



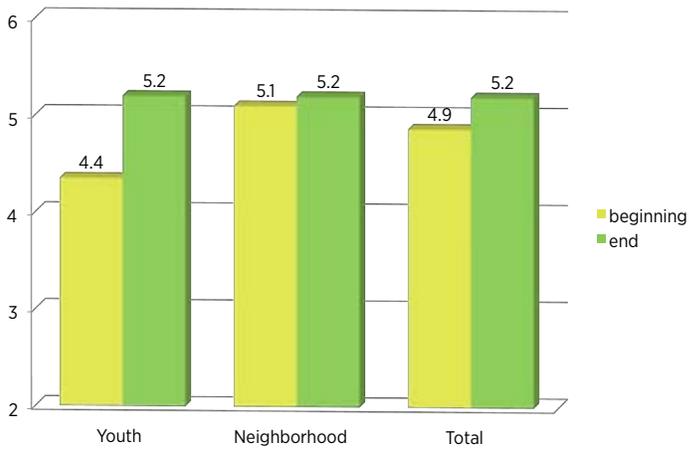
### Sport Teams

Question: Which is your favorite professional local sports team?



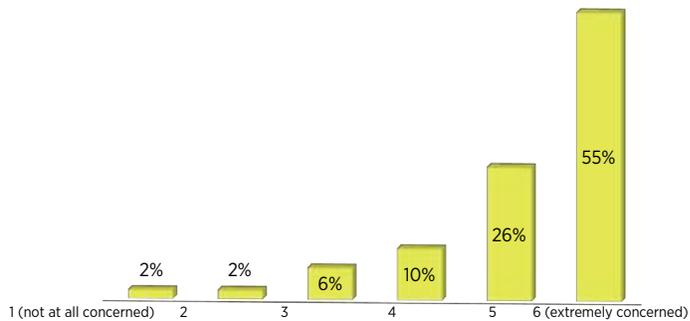
### Level Of Concern

Question: How concerned are you about the potential impacts of climate change on Boston and the people who live and work here?



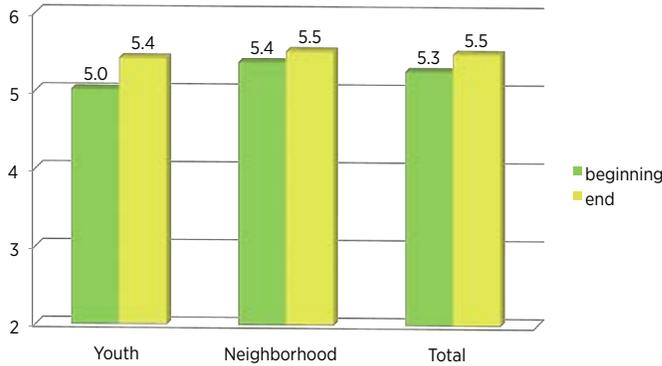
### Level Of Concern (End Of Workshop)

Question: How concerned are you about the potential impacts of climate change on Boston and the people who live and work here? (end of workshop)



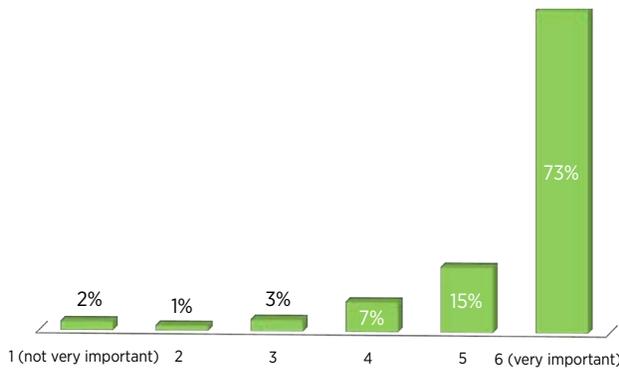
**Need To Take Action Now**

**Question:** How important do you think it is for the Boston City Government to take action now to make the people who live and work here reduce (mitigate) the greenhouse gases that cause climate change?



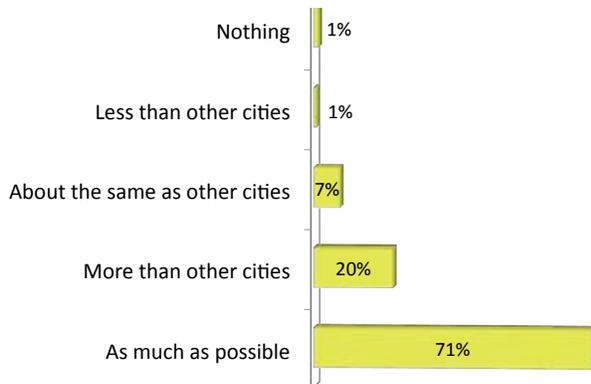
**Need To Take Action Now (End Of Workshop)**

**Question:** How important do you think it is for the Boston City Government to take action now to make the people who live and work here reduce (mitigate) the greenhouse gases that cause climate change? (end of workshop)



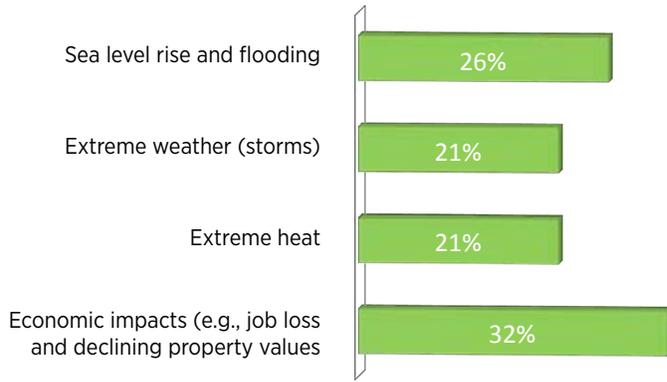
**Level Of Response To Climate Change**

**Question:** How aggressively do you think Mayor Menino should tackle climate change issues here in Boston, compared to how other large cities are addressing the issue? I believe the Mayor and Boston should do:



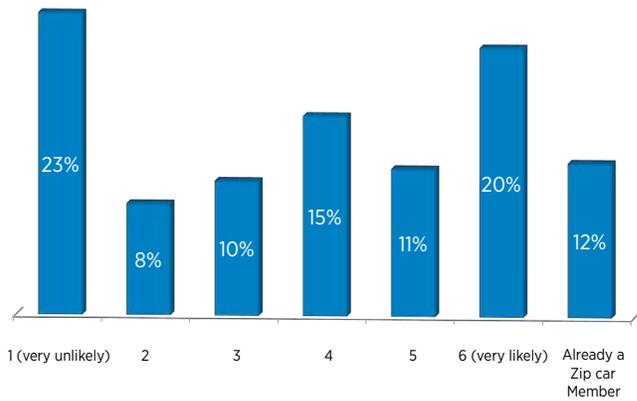
### Biggest Concerns

**Question:** Which *two* potential impacts from climate change on Boston and the people who live and work here concern you most?



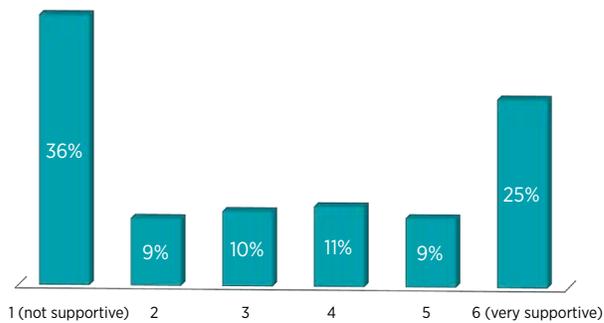
### Shared Car Programs

**Question:** How likely would you be to participate in a shared car program (such as Zip Car) if cars were readily available within a 5 minute walk from where you live?



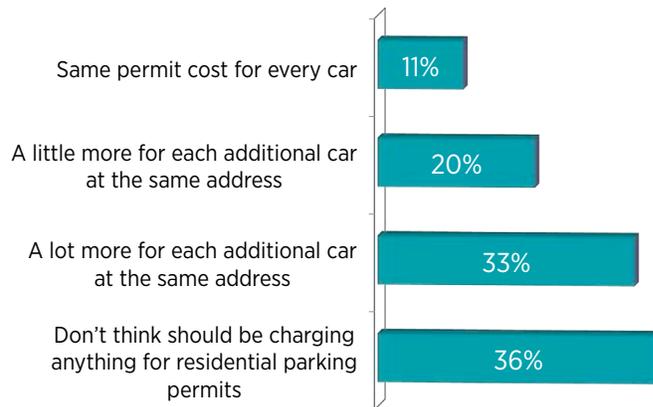
### Residential Parking Permits

**Question:** Boston City Government currently does not charge for Residential Parking Permits. How supportive would you be of the City imposing a charge for Parking Permits to discourage car ownership and driving with the City?



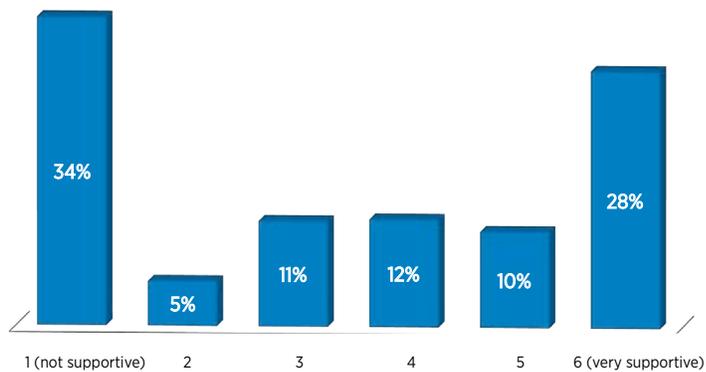
### Residential Parking Permits For Multiple Cars At The Same Address

**Question:** If a Residential Parking Permit program was instituted, how should it be structured for multiple cars at the same address?



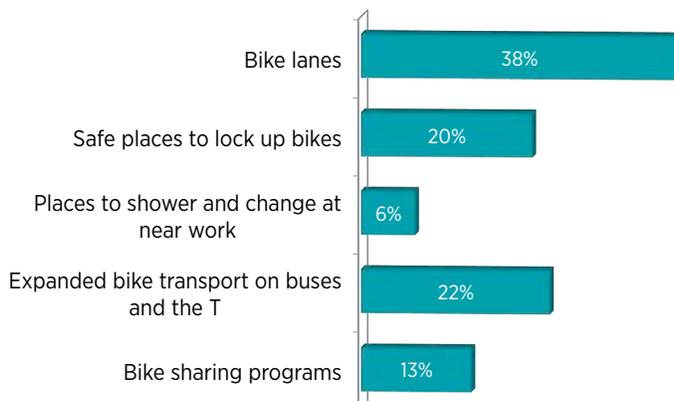
### Parking Meter Fees

**Question:** How supportive would you be of raising parking meter fees as a way of discouraging driving downtown and encouraging the use of mass transit, biking, and walking?



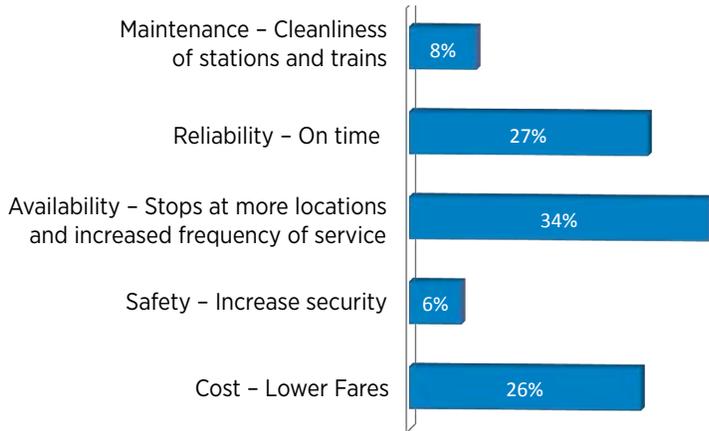
### Biking

**Question:** Which *two* factors would most increase your willingness to ride a bike in the City of Boston (to work, to school, for errands, for pleasure)?



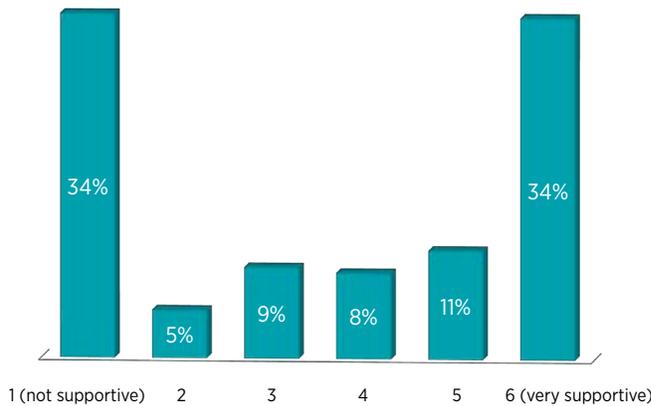
**Mass Transit**

**Question:** Which *two* factors would most increase your willingness to take mass transit (bus, train, trolley) in the City of Boston (to work, to school, on errands, for pleasure)?



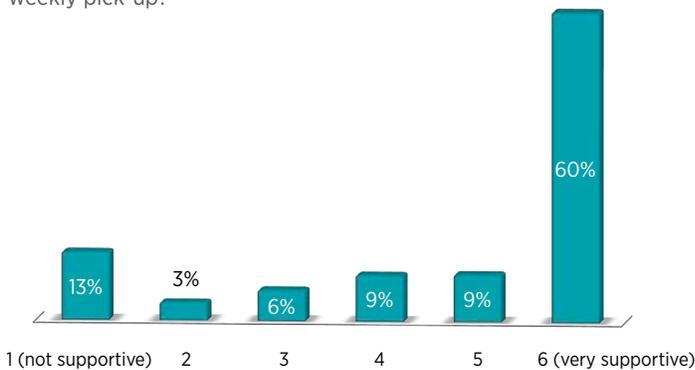
**Pay-As-You-Throw**

**Question:** Currently Boston residents are not charged for trash removal. How supportive would you be of a Pay-As-You-Throw system where there is unlimited free recycling, food, and yard waste pick-up and a fee for each bag or barrel of trash?



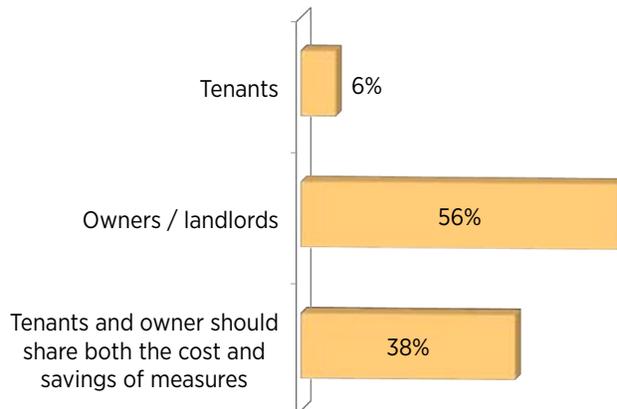
**Recycling Food and Yard Waste**

**Question:** How supportive would you be of the City requiring its residents to separate out food and yard waste from trash and recyclables, and place it in a separate container at the curb for weekly pick-up?



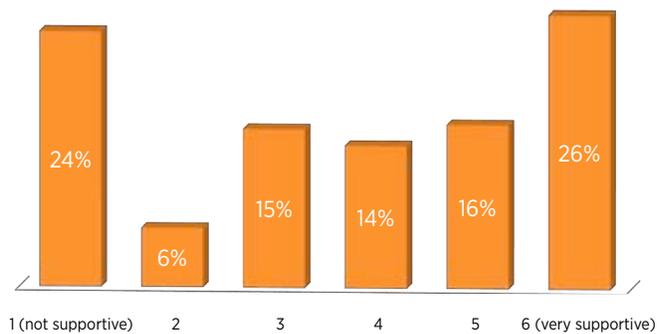
### Energy Efficiency Improvements For Rentals

**Question:** Nearly 2/3 of Boston's housing is rental housing where tenants usually pay the cost of heating and lighting directly to energy suppliers or indirectly through their rents. Who do you think should be responsible for paying for energy efficiency improvements?



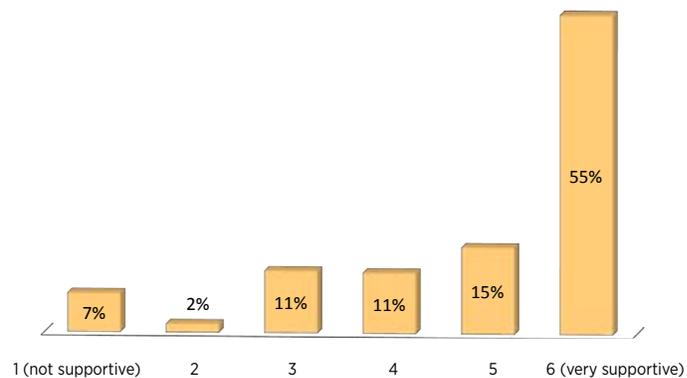
### Surcharge On Heating Oil And Propane

**Question:** How supportive would you be of the City advocating for a surcharge on heating oil and propane sales for the purpose of offering energy efficiency programs to customers, similar to what currently exists for gas and electric utilities?



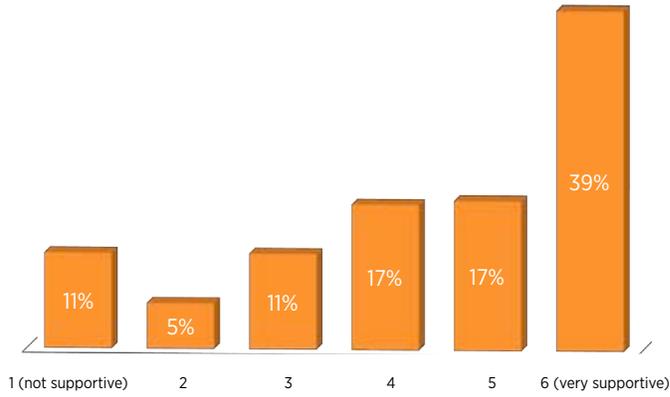
### Energy Rating/Label For Residences

**Question:** How supportive would you be of the Boston City Government requiring that every residential property have an energy rating/label that provides information to the renters and buyers?



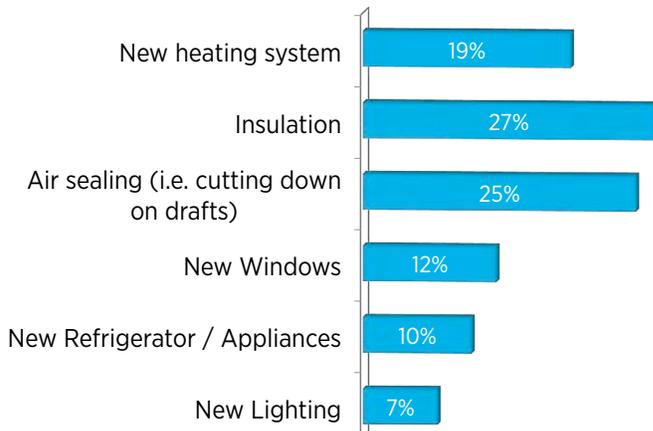
### Requiring Minimum Energy Efficiency Standards

**Question:** How supportive would you be of the Boston City Government requiring that every residential property be brought up to a minimum energy efficiency standard before it can be sold?



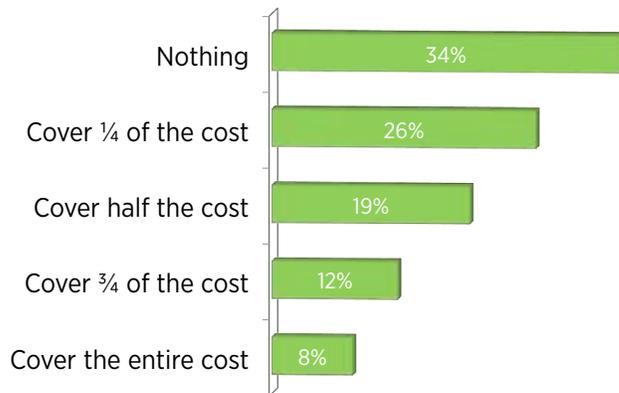
### Most Effective Improvements

**Question:** What energy related improvements do you think would save the most energy in your current residence?



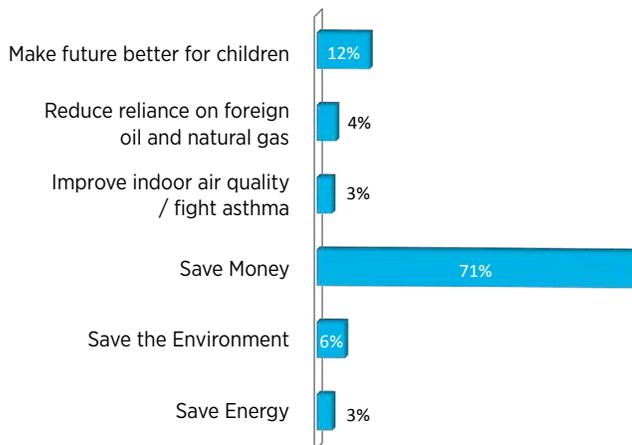
### Money Available For Improvements

**Question:** How much money do you think is currently available from your utilities to help you improve the energy efficiency (insulation, weatherstripping, airsealing, etc.) where your currently live?



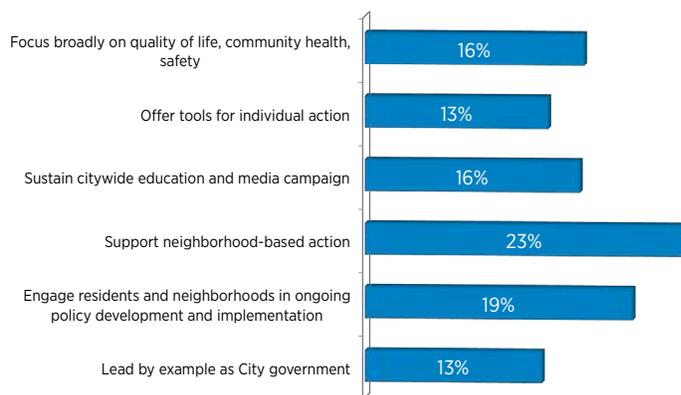
### Motivation To Take Energy Audit Or Make Improvements

**Question:** What message by Mayor Menino's Renew Boston program is most likely to make your neighbors act and get an energy audit or commit to energy efficiency work at their residence?



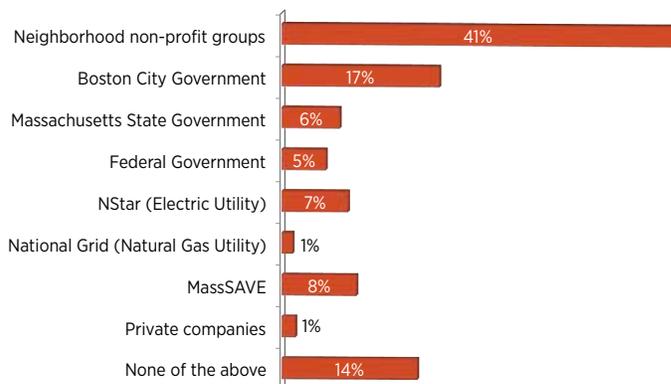
### Most Essential Elements In Implementing A Plan

**Question:** Which *two* elements of Boston's proposed public engagement strategy do you think are the most essential to the City's success in implementing its climate action plan?



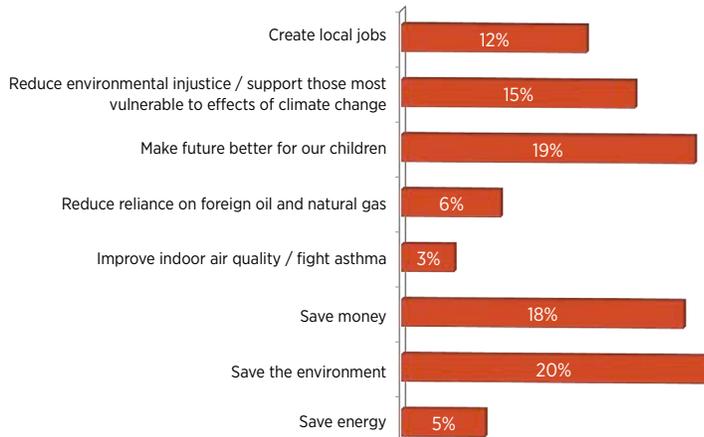
### Trustworthy Information

**Question:** Whom do you most trust about getting information on energy efficiency programs?



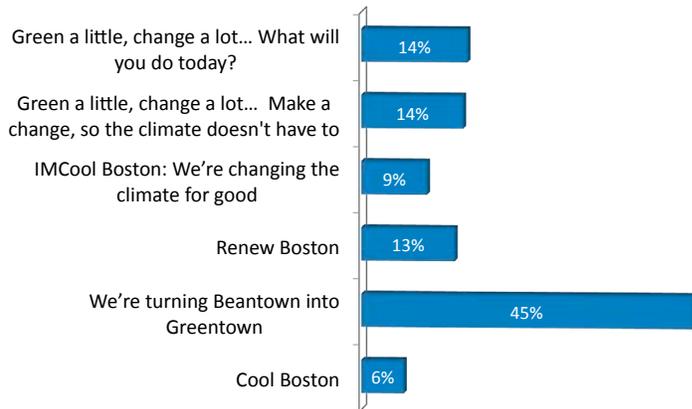
### Personal Motivation

**Respond To This Statement:** Select the top *two* reasons for getting involved with climate action that would most motivate you to act.



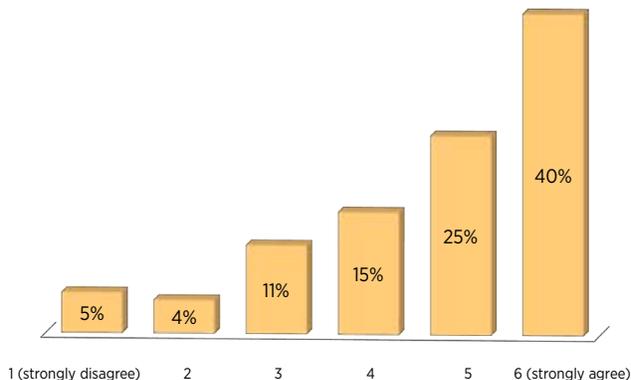
### Campaign Tag Line

**Question:** We're working on a brand and "tag lines" for a citywide education and media campaign. Pick the tag line that you think would work best to motivate Bostonians.



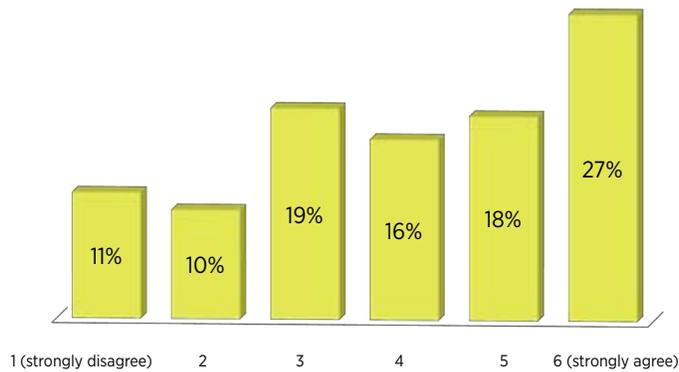
### Workshop Motivate Me

**Respond To This Statement:** I am leaving this workshop more inspired to take action around climate issues than when I arrived.



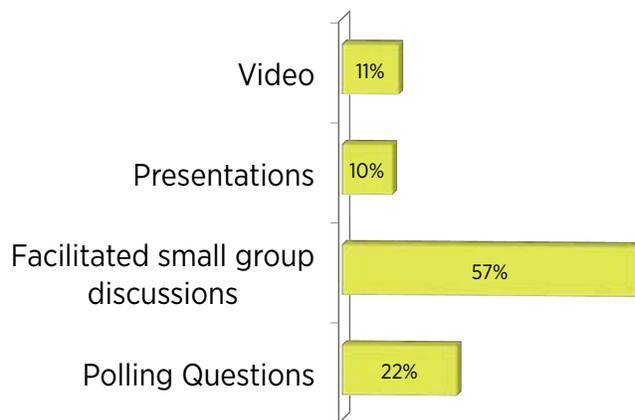
### Workshop Created Better Understanding

**Respond To This Statement:** I am leaving this workshop with a better understanding of ways to reduce my own greenhouse gas emissions.



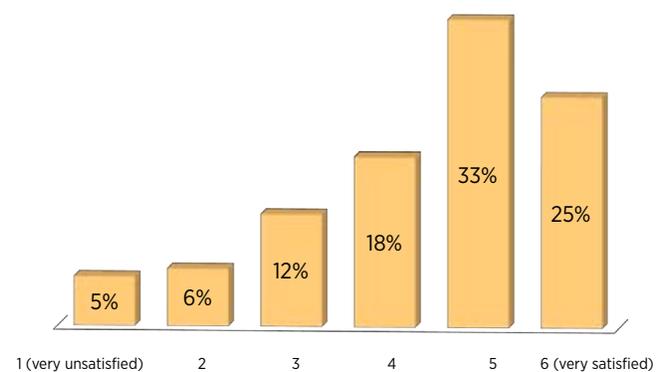
### Best Part Of The Workshop

**Question:** What was the single most valuable part of this workshop for you?



### Rate The Workshop Overall

**Question:** Overall, how satisfied were you with this workshop?



# Summary of written comments

## Mitigation Measures

### Equity Issues

#### Fairness of program design and implementation:

- “Any measure has to be seen as fair.” “Don’t penalize people who have no alternative.” “It’s important that any penalties (trash, parking, heating) don’t unfairly target low income communities or individuals who don’t have the power or means to make changes (e.g., tenants who pay a fuel bill but don’t have the means/power to overhaul a house they don’t own).”
- Populations that could be unfairly affected: Low income people, working families, senior citizens, geographically isolated neighborhoods, people of color, people with respiratory illnesses who live near highways, handicapped people, tenants
- Programs called out for attention: oil surcharge, parking penalties and permit fees, pay as you throw

### Jobs Concerns

#### Fair access to economic opportunities:

- Access to training and jobs for neighborhood residents, regardless of race, language, immigration status, CORI status, non-union workers
- Strong job standards/worker protections
- More opportunities for local contractors and minority businesses

### Car Sharing

- Use social networking to enhance car sharing—an “ap” for that
- Need more Zip Cars in minority areas
- “Why will you promote to car pool for people instead of walking or taking public transportation?”
- If neighbors know each other—car sharing can work better

### Parking Permits and Meters

- Reduce parking permit fees more efficient vehicles (hybrids; lower weight, higher MPG)
- Charge for visitor permits
- Instead of charging for parking permits, limit the number of passes to the number of available spaces
- Instead of parking fees, try to lower bus/train transportation and lower costs of bikes
- Earmark fees (meters and permits) to advance climate change

## Bikes

- Increase safety of bikers
  - Lanes separated from traffic, some roads just for bikes
  - Safety education for bikers and drivers
  - Reduce driving speeds, improve traffic enforcement
- Connect network of bike and walking lanes (coordinate with DCR); “10 miles/yr of new bike lanes isn’t enough”
- Zip Bike or coop/bike sharing (use key or swipe card to access)
- Bike sharing in the neighborhoods at public housing
- Bike maintenance > youth jobs; bike training programs for youth who can’t ride a bike
- In East Boston, no way to bike to Boston
- Make it “cool” to ride bikes; Promote walking as exercise

## Mass Transit

- Improve connections to all parts of cities
- Extend hours of the T; later hours so don’t need to take cab
- Water transport—electric boats and/or alternative fuels
- Electric buses powered by renewable energy
- Reduce harassment of youth by MBTA police
- Reduce fares to increase ridership
- Have all commuter rail service costs in Boston neighborhoods equal to bus/subway T pass

## Recycling and Trash

- “Pay-as-you-throw will encourage dumping”.
- The first bag/barrel (or two) should be free to discourage dumping
- Reduce waste: Packaging ordinance; charge for disposable utensils, cups, etc; business incentives not to sell Styrofoam cups, fee for plastic bags
- Create more convenient ways to dispose of toxics/permanent neighborhood residential toxic drop-off centers
- Make recycling mandatory in apartments, schools, businesses health centers
- Provide direct financial incentives for those who recycle, instead of just penalties

## Food Waste

- Link separating food waste with pay-as-you-throw
- Municipal composting for home gardens and community gardens, etc.
- Rodent-proof large compost bins

# Mitigation – Residential Buildings

## Energy Labeling

- Energy rating and labeling needs to be done carefully given the age and range of housing stock; comparable stock should be grouped and compared to each other; for ratings below targets, there should be technical assistance and other incentives to improve
- Certification of apartments as green—competitive advantage in rental market (i.e., you pay less for energy)
- Energy labels for rental properties must be displayed with ad

## Minimum Efficiency Standard Before Sale

- “I’m unsure about making it mandatory for all home owners to upgrade energy efficiency before selling their home, but I do think that all landlords should be required to make these upgrades.”
- If properties had to be updated before sale, would be a burden on elderly and those who can’t afford it. So maybe require improvement in the course of transaction—so either seller or buyer.

## Building Codes

- Be more aggressive with codes (“stretch” code is not a stretch)
- Change building code to allow reuse of gray water in toilets
- Enforce green building codes; better enforcement of building codes/green/LEED certifications
- Historical districts—working with historic commissions to make more energy efficiency changes easier

## Renew Boston

### Messages (other than those polled)

- Success stories (personalizing) to build momentum
- Use humor, cartoons, fun
- Change the name for “Renew Boston.” It sounds like spiritual renewal or historic preservation... nothing to climate change or energy

### Outreach process

- Visible marketing; information in tax bills, utility bills, with small incentive
- Outreach through neighborhood institutions, including paid door-to-door work
- Call-in number staffed with volunteers
- Mentorship option
- Community organizing by tenants around energy efficiency, pressuring landlords to improve properties

### Program design and oversight process

- Collaborative, interactive model for Renew Boston that can evolve as needs and practices change
- Create a Community Oversight Committee to offer feedback to shape program and oversee Renew Boston

## Buildings Financing and Billing

- Need to provide more financing options for energy efficiency and renewable energy installation in buildings:
  - On- (utility) bill financing;
  - Grants; Up-front financing;
  - Make rebate simultaneous with completing the work;
  - Tax rebates or credits;
  - Interest-free loans
  - Solar system-energy bonds;
  - PACE Bond financing /property tax financing
- More innovative billing—show households how their energy use compares to a relevant peer group

## Building Audits

- Energy audits should be part of home health and regular commercial inspections
- Free energy audits for home owners
- Regulation of private contractors; Need some system of regulating contractors
- Reserve energy audit and retrofit contracts for small businesses (< \$100,000) and provide list of screened small contractors
- Require contracts under Renew Boston to use local services, and make contract solicitation accessible to local contractors

## Other Mitigation Options

- Promote community gardens
- Promote local food production/local food economy
- More green roofs and tree planting

# Public Engagement Strategy

## Framing

- Most comments emphasized a voluntary, positive, benefits-based approach with incentives; only a few said the approach needs to be intentional and coercive, with “monetary or moral” consequences
- Be careful not to use this as a way to just raise fees or people will feel ripped off and not supportive
- Dovetail adaptation with mitigation
- Make everything fun and entertaining, less gloom and doom
- Change “emissions” as in Greenhouse Gas Emissions to “contributions”
- Focus as much on big companies’ effect on this problem as “small ideas”
- No “green-washing”

## Tools for Individual Action and Influence

### Additional resources to include:

- Green hotline run by the city to answer questions
- Increase internet accessibility to reduce paper consumption
- Coupons to farmer’s markets, cooking classes, bike + T discounts, info DVD, seeds
- Tools for calculating energy consumption, percentage of energy from renewables, carbon footprint
- Information about:
- Local opportunities to avoid travel for shopping, etc.
- Financing options, feasibility and benefits of different actions
- Resources you trust: energy auditors, contractors who are certified to do EE work and who have track records in specific neighborhoods
- Information re: community energy use, recycling, etc.

## Citywide Media and Education Campaign Tagline

### Changes to tag line ideas we polled:

- Green a little, save a lot
- Old Boston > Renew Boston
- From Beantown to Greentown (not, “We’re turning...”)
- Renew Boston is not intuitive – highlight city program cost and results

### New tag line ideas

- Better Boston
- Commuting without polluting
- It’s cool to bike to school
- Burn fat, not fuel
- Going green is a “cool thing”
- What’s in it for you?

## Citywide Media and Education Campaign

- Additional Campaign Elements
- Audio versions of text on website
- Comcast channel for climate action, plus scroll bars on all channels for first 5 minutes of each program hour
- Include a jingle, song, mascot, and logo that can appear on stickers, buttons, posters, etc.
- Showcase taking of green pledge and examples of good behavior by diverse individuals, organizations and businesses—"Best of Boston" awards, recognition
- Publish rankings
- Link incentives directly in the proposed tag line – e.g., "green a little, save a lot" (i.e. planet and \$)
- Developing and implementing the campaign
- Professional advertising/marketing involvement (pro bono?)
- Media and marketing expertise in house at City Hall and point people to oversee media campaign who understand and can achieve its goals
- Lots of input from key user groups

## Neighborhood-Based Action

- Many ideas for specific activities and events
- Community events, meetings, workshops and competitions
- Door knocking, mobile information truck, block-by-block organizing
- Visible images
- Outreach ideas for specific groups
- Climate deniers
- Energy wasters in the neighborhood
- Universities and other large institutions
- All neighborhoods, demographic communities, and affiliations

## Neighborhood-Based Action

- Roles for developing and implementing the work
- Liaison between city government and neighborhood groups
- Neighborhood committees to:
  - Identify existing groups and potential partners
  - Assess and select projects
  - Conduct outreach and work with neighbors (including paid outreach jobs)
  - Model/practice new behaviors
  - Support policy enforcement
- Neighbor-to-neighbor mentor/coaches to share and inspire people
- Neighborhood organizations/institutions to serve as green centers for technical assistance, information, site for new programs (e.g., bike maintenance center)

## Policy Development and Implementation

- Strengthen ongoing relationships
- Neighborhoods need to have close contact with their reps in City Council, state legislature, etc.
- Need to rebuild trust with city government, including seeing equal services (e.g., street sweeping, plowing, trash removal, policing)
- Involve community in planning and implementation
- Community Oversight Committee to oversee Renew Boston and the implementation of the city's Climate Action Plan
- Increase opportunities for youth to participate in planning, not just providing feedback on the plan
- Mobilization of communities must happen before the city adopts any plan; grassroots, not top-down impositions

## Policy Development and Implementation

- Regional and national involvement
- Keep the pressure on the State House, other state capitals; join consortium of cities
- Work with neighboring city governments to coordinate a regional plan; connect to MAPC Metro Futures effort
- Support the federal campaign by the Transit Riders for Public Transportation (TRPT) to prioritize expanding and improving mass transit instead of putting further investment in roads and highways

## City Leading by Example

- Staff behavior changes
- City workers to model behavior changes, including not idling in city vehicles
- Give city employees time off for EE work (e.g., 4 hours for cancer screening)
- Buildings
- Decentralize heating/energy for schools and municipal buildings
- All government buildings should have solar panels
- Vehicles
- Hybrid or energy-efficient trash/recycle vehicles – make it mandatory if they want the contract!
- Waste management and recycling
- Recycling at schools and in public housing
- All city events (e.g., workshops, etc.) carbon neutral, food composted, recycling

## City Leading by Example

- Open space
- Create more green space (e.g., City Hall Plaza, schools)
- Use city-land to create permanent community gardens
- Other
- Energy efficient street lighting city-wide
- Treadmills/bikes in school classrooms instead of stationary desks
- Address water issues along with energy/climate; water withdrawal uses lots of energy
- Improved level of information; also needs to come from the “right” (i.e., trusted) source in order to be effective

## Green Jobs

- Emphasize youth employment programs/opportunities
  - Bike maintenance
  - Use fees to fund youth conservation crews
- Increase environmental jobs
  - Bicycle taxis, “cleaning the town” jobs, community work
  - Attract cleaner companies
  - Neighborhood-based action-have them be paid jobs
  - Audits
  - Energy retrofits; Solar panels/wind turbines
- Access to training and jobs for neighborhood residents, regardless of race, language, immigration status, CORI status, non-union workers
  - Job training in energy retrofits (train those in prison)
- Strong job standards, livable wages, and worker protections
- More opportunities for local contractors and minority businesses

## Additional Workshop Feedback

- “Value of bringing people together” and “depth of thought and planning”
- “More of a dialogue,” workshop “imposed solutions on them rather than really asking for their opinion”
- More community leadership: teens to lead the PowerPoint and voting; people from Roxbury to host
- Why only one workshop in a low income community?
- Request to send email reminder when report is issued

*Note: A more detailed summary by topic and location is available on the website.*